

# HARD TOPIX : PROCESS

## 1 GET A QUOTE

- A) Define what areas you would like to use concrete for i.e. master bath vanity, fireplace surround or kitchen countertops.
- B) Gather together your architectural plans, cabinet layout or even a hand drawn sketch with dimensions. It doesn't have to be a perfect drawing, just enough for us to get a general idea of the layout with rough dimensions. We will come out to do an actual field template if the job is approved.
- C) If you have any inspiration photos for your project be sure to include those or even any photos of what your space currently looks like right now.
- D) Send your contact information, address and prints and or photos to [info@hardtopix.com](mailto:info@hardtopix.com)
- E) A team member from the Hard Topix crew will typically respond to your request as soon as possible. If you need information sooner, please don't hesitate to reach out and give us a call we would love to sit down and chat about your project and answer any questions you may have.

## 2 MOVING FORWARD

- A) Once you've decided to move forward with concrete for your project, if there are any slight changes that may affect the quote this is a good time to work out the kinks and details surrounding your project.
- B) Let's meet up at our office and showroom to review physical samples and make selections, sign contract, answer and last minute questions, submit deposit, etc. We will then forward the information to our project manager who will reach out to schedule the template and install dates.

## 3 SCHEDULE TEMPLATE

- A) Usually if you can provide us with 1-2 weeks notice as to when you would be ready for onsite measurement we can plan ahead and schedule the template at appropriate timing. Rarely does an onsite measure take longer than a few hours depending on the size of the project.

## 4 ONSITE TEMPLATE [MEASURE]

- A) We arrive to the job location and physically measure the cabinetry for countertops, framework for fireplace surrounds, etc. It is important to have any fixtures such as undermount/topmount sinks, appliances or units installed or onsite at time of template. Cabinets MUST be in place and secured to the wall. For fireplaces we will require that the trim kit is onsite to get accurate template and for outdoor cooktops we will need the grill onsite and preferably installed. Farmhouse sinks will also need to be securely installed prior to us arriving for the template.
- B) If there are any large discrepancies in sizing or details that would affect the quote we will discuss onsite with you or let you know right away via email with updated pricing. Additional charges may apply if the jobsite is not prepared and ready for template at time of scheduled date.
- C) If all details are confirmed, typical average lead time is 3-4 weeks from template to install. Lead times can vary depending on the size of the project and when the project hits during the year (sometimes depending on current workload we may be a little quicker).

## 5 FABRICATION

- A) We take the details from the template back to our shop and we start the fabrication process. This process can vary depending on the scope of work.
- Building the custom mold
  - Casting/pouring the concrete in the mold
  - Piece(s) are set aside to cure - curing process can take a few days+ depending on current temperatures and climate
  - After cured piece(s) move to sealing/finishing

## 6 INSTALL

- A) Piece(s) are delivered to site for installation. It's important to have the area cleared for us to install the project. At this time, you should have faucets onsite so we can drill the faucet holes and any other knockouts in the counterop. Additional trip charges will apply if we have to return to the jobsite later for any additional hole coring etc.